

K-225

**M. B. A. (Second Semester)
Examination, April-May 2017**

(CBCS New Course)

(Soft Skill Course)

COMMUNICATION SKILLS

Time Allowed : Three hours

Maximum Marks : 85

Note : Attempt all questions. All questions carry equal marks.

1. Discuss important networks of communication.

Or

K-225

[2]

Examine the prerequisites of effective communication.

2. Discuss the barriers in effective communication. Suggest to remove these barriers.

Or

Describe essentials of effective Business Report.

3. Examine the essential features of Public Speaking.

Or

Write a note on communication in Meetings.

4. Discuss the legal aspects of business communication.

Or

Describe the problems of non-verbal communication.

5. Examine the process of negotiation and discuss the essentials of negotiation skills.

Or

Discuss the communication approach for disciplinary matters.

1,460]

K-225