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M. B. A. (First Semester) Examination, Nov.-Dec. 2018

(For Regular/ATKT/Ex. Students)

Paper : FT-CC-104

ORGANIZATIONAL BEHAVIOUR

Time Allowed: Three hours

Maximum Marks : 85

Note : Attempt any five questions. All questions carry equal marks.

1. Define personality, its types and various determinants with suitable examples.

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2. What is ~~Attitude~~? Describe various components of attitude with relevant examples.
3. Explain ~~Johari~~ window and its relevance in OB with suitable examples.
4. Define learning and describe various theories of learning.
5. What do you understand by transaction analysis? Explain various types transaction with examples.
6. What is emotional intelligence (E.I.)? How E.I. can be used to improve the organizational efficiency?
7. Define ~~motivation~~ and various content theories of motivation.
8. 'Leaders are born not made' explain the statement and discuss three theories of leadership in detail.
9. What do you understand by conflict? Describe various strategies of managing conflict with relevant example.
10. Define the term 'Group'. Describe the process of group formation and various techniques of group decision making.

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